



# **CAPABILITY STATEMENT**

1 July 2022

# Contents

---

Who We Are .....	3
What We Value.....	3

---

## **Our Services**

Structured Data Cabling .....	4
CCTV & Security.....	4
Traditional and Hosted Telephone Systems .....	4
IT Services.....	5
SIP Phone Line and NBN Internet.....	5
Mobile SIM Plans.....	5

---

Our Key Clients.....	6
Our Key Partners .....	6

---

## **Our Recent Projects**

Phone System (PABX) Replacement - NSW Area Health.....	8
Backbone Structured Cabling Upgrade - NSW Area Health.....	8
Duress System Cabling Installation - NSW Area Health.....	8
CCTV Upgrade Aurrum Aged Care.....	8
Nurse Call Installation - NSW Area Health.....	9
Structured Cabling Upgrades - NSW Public Schools & FMC Australia .....	9
Brookvale Community Health Clinic Build - NSW Area Health .....	9

---

References .....	11
Contact Details.....	11

---



# Who We Are

---

CCTS is a leading Australian owned and operated technology company operating on the Central Coast of NSW since 1989. Our highly trained technicians specialise in delivering quality telecommunications services and solutions. We have over 32 years of experience in the installation, maintenance and support of structured cabling solutions, IT systems, telephone systems, security systems and all other related services.

CCTS has the capability to meet all technology related needs for private and public businesses, schools, and government agencies.

CCTS values long term relationships with our clients, employees, contractors, and suppliers. We are always striving to be safe, honest, efficient, and fair to all our clients, big and small.

# What We Value

---

At CCTS, we pride ourselves on offering quality service, cutting edge solutions, and value for money. We value our relationships with new and long-standing clientele and strive to provide only the best services and solutions.

CCTS understands value is not just cost, but productivity, effectiveness, and lifecycle management. Reactive and preventative maintenance are delivered with the highest quality to ensure the best return on investment and the optimum customer experience.

Our motto is to treat customers as “long term” partners. We have customers that have been with us for over 30 years and their recommendations are how we measure our success.

CCTS is committed to offering a superior service to clients and places significant value on risk reduction, including:

- » Proposed Work Methodology Statements
- » Job Safety Analysis (JSA)
- » Environmental Management Plans (EPM)
- » OH & S Management Plan
- » Quality Management Plan (QMP)
- » CCTS adheres to ISO Standards

# Our Services

---



## Network Cabling

### STRUCTURED DATA CABLING

CCTS provides structured data cabling solutions to meet your business requirements. Whether you are a growing small business or a mid to large multinational, we have the experience and knowledge to assist with your communication needs.

Our experienced team have the necessary industry endorsements so they can provide expert advice, planning and service to deliver your cabling needs. We complete testing for all our work to the latest Australian standards.

CCTS specialises in:

- » Backbone & Horizontal cabling consisting of the following technologies
  - Cat6 & Cat6a · Cat 7 · Cat 8 · Single Mode Fibre · Multi-Mode Fibre
- » Telecommunications Rooms
- » Fibre Optic Splicing & Testing (Testing equipment is calibrated on a regular basis)
- » Underground Data Cabling Solutions



## Security

### CCTV & SECURITY

CCTS provides installation and maintenance for a complete range of security solutions, from standalone IP CCTV network video recorders to centralised IP CCTV video management systems. CCTS also provides integrated access control and alarm solutions to ensure your business premise is always protected.

CCTS can tailor a solution to meet your specific needs, including external third party alerting or access via mobile application to allow live viewing for offices, factories, or retail outlets.



## Phone Systems

### TRADITIONAL AND HOSTED TELEPHONE SYSTEMS

CCTS provides both traditional and hosted telephony solutions whether your company has a need for a basic phone system or the latest in cloud hosted solutions.

Telephone systems require installation by qualified and competent technicians who are industry experts. CCTS have been dealing with phone system installations for leading industry brands for more than 32 years. CCTS can also assist clients with PSTN or ISDN to SIP migrations. CCTS always aims to ensure that all installations will be completed to the highest quality standards and that your business is looked after in the process.



## IT SERVICES

CCTS offers IT Managed Services to clients that need expert advice and ongoing support with their PCs, servers, laptops, switches, firewall and routers.

CCTS has a local Australian dedicated IT Service Desk Team that work both onsite and remotely depending on the requirement to rectify any problems that may arise, as such, they are dealt with quickly and efficiently ensuring our clients maximise productivity.



**IT Solutions**

## SIP PHONE LINES AND NBN INTERNET

CCTS works closely with leading Australian telecommunication carriers to provide SIP phone lines and NBN internet services to clients across Australia. CCTS can port your business phone numbers and assist with end device configuration, so you have a centralised support provider for all your business needs. CCTS can also connect NBN internet services at client premises and liaise with NBN technicians to ensure connections are always stable.



**NBN & Phone Lines**

## MOBILE SIM PLANS

CCTS is a Telstra wholesale partner and can port your business mobile phone numbers to CCTS and assist with account related queries including overseas travel or international dialling requirements.



**NBN & Phone Lines**



# Our Key Clients

---



# Our Key Partners

---





*“Very **knowledgeable**,  
friendly staff, with the best service we have ever  
received over the past 2 years.*

*They **support** all our telecommunications  
needs within our resort, being our embedded 230 house  
phone system, number plate entry system,  
full site CCTV system, Akuvox gate entry system  
and our **full site network**.*

***Very prompt service** during business hours  
and after hours, with nothing ever being an issue. Would  
never hesitate to recommend their services.”*

*– B. Matters, Ingenia Lifestyle*



# Our Recent Projects

---



## Phone Systems

### PHONE SYSTEM (PABX) REPLACEMENT – NSW AREA HEALTH

CCTS assisted both NSW Central Coast and Northern Sydney Area Health Districts in migrating from an outdated PABX phone system to a modern Cisco VoIP environment. This included planning through to end-user roll-out.

---



## Network Cabling

### BACKBONE STRUCTURED CABLING UPGRADE – NSW AREA HEALTH

CCTS planned and executed \$500,000+ worth of fibre optic cabling backbone upgrades across multiple Northern Sydney public hospital locations. This included upgrading outdated fibre optic cabling and installing and designing new pathways to be used as part of a major upgrade project being carried out across the region. CCTS also carried out all testing and provided the end client with successful results upon project completion.

---



## IT Solutions

### IT AND VOICE CLOUD MIGRATION - CENTRAL COAST GROUP TRAINING

CCTS carried out an audit of the current IT and Voice environment and provided a smooth and cost effective migration path to get CCGT safely in to the Cloud. This removed the on premise server and phone systems and gave CCGT the ability to have flexible working when on-the-go so staff could work both in the office or remote at a moment's notice.

---



## Network Cabling

### DURESS SYSTEM CABLING INSTALLATION – NSW AREA HEALTH

CCTS provided structured cabling as required and in accordance with client cabling specifications for both NSW Central Coast and Northern Sydney duress systems. This involved liaising with third party vendors as required to ensure minimal disruption to staff onsite and that other production systems were not impacted by works being carried out.

---



---

### **CCTV UPGRADE - AURRUM AGED CARE**

CCTS designed and implemented a brand-new CCTV VMS solution to replace the existing solutions in place that were outdated, non-centralised and limited in functionality. This involved new fibre optic and copper cabling as all cameras were IP and required a stable backbone to operate and provide end-user management with ability to track third parties entering and exiting their aged care facility.



**Security**

---

### **NURSE CALL INSTALLATION - NSW AREA HEALTH**

CCTS cabled the Nurse Call component for NSW Central Coast Area Health following the build of the latest tower at Gosford Hospital. This included running copper cabling and terminating on Nurse call devices throughout the building so the Nurse call provider was able to integrate with other systems through Gosford Hospital.



**Phone Systems**

---

### **STRUCTURED CABLING UPGRADES – NSW PUBLIC SCHOOLS & FMC AUSTRALIA**

CCTS performed structured cabling installations for Public Schools across NSW and FMC Australia, including major fibre optic and copper works. CCTS also did wireless upgrades and installed new intercom solutions for FMC Australia.



**Network Cabling**

---

### **BROOKVALE COMMUNITY HEALTH CLINIC BUILD – NSW AREA HEALTH**

CCTS worked on a greenfield site for Brookvale Community Health Clinic under NSW North Shore Area Health. The 12month project involved installing fibre optic and copper cabling throughout the entire 6 story building, including carpark.



**Network Cabling**





# Contact

---

**DIRECTORS: D ELFORD & R O'DONOGHUE**

1800 244 244

15/482 Pacific Hwy, Wyoming NSW 2250

[contactus@ccts.com.au](mailto:contactus@ccts.com.au)

[www.ccts.com.au](http://www.ccts.com.au)

---



*IT Solutions*



*Phone Systems*



*NBN & Phone Lines*



*Mobile Plans*



*Network Cabling*



*Security*

Delivering Technology Solutions